

Quality & Environmental Management

Policy Statement

SUI GENERIS INTERNATIONAL, manufacturers and installers of glass reinforced plastic (GRP) products and operators of surface preparation and coating activities, are a trading company with competition throughout the UK and Europe. It is the customer that keeps us all employed and the need to achieve customer confidence and complete satisfaction through our business activities is paramount. To that end we are committed to complying with quality and environmental requirements arising from our customers and from current legislation.

We require all personnel, employed in whatever capacity, to work to the procedures and instructions contained within the documented quality and environmental management system. By periodically monitoring and reviewing these systems through internal and external auditing as well as management review we will ensure that our customer's needs and expectations are focused upon and there will be a continual improvement in the quality and environmental management system.

It is the responsibility of top management to establish objectives and targets for both the quality and environmental management systems and to ensure that adequate resources are made available to sustain and improve the skills of the workforce through suitable training. It will also be our responsibility to communicate this policy throughout the organisation and to make sure that it is clearly understood and fully implemented. We will also make this policy available to suppliers, subcontractors, customers and the general public.

Every employee is committed to working to the instruction framed within the company quality and environmental management system which has been drawn up in accordance with the requirements of ISO 9001:2015 and ISO 14001:2015 and ensuring that they are fully implemented. This includes the need to maintain clear lines of communication with our customers and between ourselves at all times.

As part of our commitment to understanding and effectively managing the potential environmental impact of our activities we will:

1. Minimise and where reasonably practical eliminate any adverse impact on the environment.
2. Minimise the use of energy, resources and waste produced, in a safe manner.
3. Encourage the reuse and recycling of materials and ensure appropriate disposal of all waste.
4. Control Pollution through regular servicing of our vehicles, machinery and continual evaluation of our manufacturing practices.

We are determined that by implementing this policy and focusing on customer needs and the environment we all share, the name of SUI GENERIS INTERNATIONAL will be synonymous with good practices across the industrial, commercial and domestic markets in which we are involved

Managing Director
January 2018

